

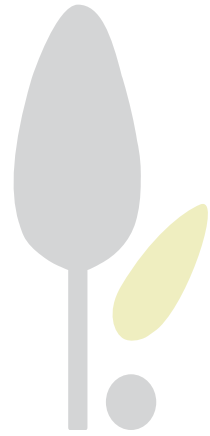


SALISBURY'S WARRANTY PROGRAM & CARING FOR YOUR YARD

salisbury 
LANDSCAPING

WE'VE GOT YOU COVERED

Our professionals are committed to supporting you through the entire landscaping process even after the last flower is planted. When your project is complete our warranty specialists ensure you are completely satisfied with our work. The warranty program covers you for one growing year, ensuring that plants that aren't doing well will be replaced in the following growing season.



SALISBURY'S WARRANTY PROGRAM & CARING FOR YOUR YARD

› WATERING:

- Early morning is the best time for watering followed by evening, as the cooler temperatures minimize evaporation.
- Use a sprinkler with a low spray height.
- Water your yard less often but for longer periods of time to encourage deep root growth of your new plantings.

If you have an irrigation system make sure you are familiar with the proper usage and care the system requires. Please call the installer with any questions you may have.

› SOD & LAWNS:

- Try to stay off your new lawn as much as possible for the first few weeks especially after rain or watering.
- Water everyday for the first week; water every second day for the second week.
- Make sure the soil underneath is moist, not dry or muddy.
- You want your lawn to be rooted. Do a check on the corner of your lawn to see if you can lift it easily. If difficult to lift that means the grass is rooting. Once the grass is rooted you can then walk on it and give your lawn it's first mow.

› PRUNING & MAINTENANCE:

- Your new plants should not require pruning for the first full year.
- Older blooms or broken branches should be removed.
- Trim back any plants that become scraggly or overgrown.

› PATIOS, PLANTERS & PAVING STONE:

Some of the sand may settle between your new paving stone, which will leave minor gaps. Spread a bit of sand across the area and gently sweep it back and forth to fill the spaces.

› PERENNIALS, TREES & SHRUBS:

- Your new materials are already fertilized and should not need additional fertilizer during the first growing season.
- Transplant shock may cause them to "sag" a bit shortly after they are planted. They will correct themselves as the roots develop.
- Check your plants daily to make sure they are getting the right amount of water.
- Weather conditions will affect how often your plants need watering. They need more in hot dry weather and less when it's cool or rainy.
- Plants at the top of a slope need special attention. Water slowly to allow for proper absorption.
- Poke your finger into the soil about an inch or two underneath. The soil should be moist, not soggy or dry.
- It is very important not to overwater your plants as this prevents the roots from taking up the nutrients the plants need.

› PONDS & WATERFALLS:

- Check your water feature regularly to make sure it has enough water as the pump will damage if water levels become too low.
- Check your filter and skimmer regularly for clogging and remove any twigs, leaves or debris.

› WEEDS:

- Most weeds are airborne and will drift into your yard from the outside.
- Get to the weeds when they are young and easy to pick out. If left unattended and allowed to root they will root into the soil beneath your mulch and landscape fabric which will make them very hard to remove.

STEP 1 We touch base In Early Spring

- You will receive an email outlining what is covered, explaining the process.
- Please contact us at any time with any concerns; let's determine if a yard assessment is required.



STEP 3 We Do The Warranty Work

- You will receive an email with the date of when the work has been scheduled.
- We get the work done!

PLEASE NOTE:
Timelines are dependent on weather and material orders. Your patience is greatly appreciated.



STEP 2 We Perform A Yard Assessment

- If required, an aftercare specialist will come do a yard assessment.
- You will receive a follow up email outlining the results of the assessment.
- Together, with you, we will determine the scope of work (if required).
- Work can then be scheduled and materials ordered.



STEP 4 We Follow Up

- Once work has been completed an email will be sent out inviting customer feedback.
- Did we miss anything? If so, let us know.
- A short warranty survey will be requested



Salisbury Warranty Outline:

- You will receive warranty until September 15 of the following year.
(This will include one winter and one growing season)
- Salisbury Landscaping is here to assist you in watering and maintenance techniques
- Replaced plants will be approximately the same size as originally installed, equipment access permitting. (Replaced trees could be smaller if suitable machine access has been lost.)

What's covered:	What's not:
<p>Warranty for plants that did not survive. Includes:</p> <ul style="list-style-type: none"> - Trees - Shrubs - Perennials • Hardscape installation (paving stones, concrete walls, etc.) • Sod for 15 days after your final walk through. This covers any defects in sod (please do not walk on your sod before the first cut, this will cause ruts that are hard to fix) • Drainage and Final grade acceptance (providing we are supplied an accurate Real Property Report before project begins) 	<p>Warranty will become void due to owners lack of care:</p> <ul style="list-style-type: none"> - Including improper watering (please see 'Caring for Your Yard' brochure) - Ruts in sod after final walk through • Damage caused by sub-grade settlement, or fill by others, third party damage or by other trades, and natural disaster including extreme weather • Non-hardy plant material (specified by your designer ie. cedars) • Damage caused by animals/insects

Your Notes:





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